**Chargeback/Request For Information Defense: (ROLLER TO PROVIDE)**

**Reason: (ROLLER TO PROVIDE)**

* **Booking Information**
	+ Booking Name
	+ Booking Date
	+ Booking Value
	+ Booking Items
	+ Booking Redeemed

**(VENUE TO PASTE SCREENSHOTS OF ABOVE BOOKING INFORMATION DETAILS FROM VENUE MANAGER/POS HERE)**

* **Payment Information**
	+ Transaction ID/Payment Details
	+ Payment Method (Ecommerce/POS/Recurring Billing - Payment Method)

**(ROLLER TO PROVIDE SCREENSHOTS)**

* **Tickets**
	+ Order Confirmation Email
	+ Master Ticket
	+ Terms and Conditions on Checkout
	+ Booking Agreement (if applicable)
	+ Customer written Correspondence (if applicable)
	+ Waiver/s

**(VENUE TO PASTE SCREENSHOTS OF ABOVE TICKET INFORMATION HERE)**