**Chargeback/Request For Information Defense: (ROLLER TO PROVIDE)**

**Reason: (ROLLER TO PROVIDE)**

* **Booking Information**
  + Booking Name
  + Booking Date
  + Booking Value
  + Booking Items
  + Booking Redeemed

**(VENUE TO PASTE SCREENSHOTS OF ABOVE BOOKING INFORMATION DETAILS FROM VENUE MANAGER/POS HERE)**

* **Payment Information**
  + Transaction ID/Payment Details
  + Payment Method (Ecommerce/POS/Recurring Billing - Payment Method)

**(ROLLER TO PROVIDE SCREENSHOTS)**

* **Tickets**
  + Order Confirmation Email
  + Master Ticket
  + Terms and Conditions on Checkout
  + Booking Agreement (if applicable)
  + Customer written Correspondence (if applicable)
  + Waiver/s

**(VENUE TO PASTE SCREENSHOTS OF ABOVE TICKET INFORMATION HERE)**